



Position: Graduate Application Support Analyst

Location: Belfast / London / Hong Kong / New York

Salary: Competitive

Are you interested in a career in software development? If you enjoy working with cutting edge technology and want to make an impact within a dynamic organisation, then AquaQ Analytics is for you. Founded in 2011, we have grown from 3 people to 80 people. We are a young company with a strong focus on developing our employees. We are urgently seeking talented, high performing graduates for roles across the UK. Successful candidates will work on pioneering projects alongside the world's top financial institutions.

We are looking for anyone from a STEM (Science, Technology, Engineering and Mathematics) background. Programming experience is beneficial but not necessary as our comprehensive training programme does not assume any prior programming experience. We are looking for logical thinkers and problem solvers.

For more information on what to expect please see our Graduate Case Studies:
www.aquaq.co.uk/careers/#graduates.

Key Responsibilities:

- Investigation/triage and communication regarding any issues that occur raised by application monitoring or through a client enquiry
- Prioritisation of major issues over other issues raised
- Analysing API calls or application code for minor bugs and reviewing error log files
- Analysis of financial prices/data and reports that is received into the bank platform
- Ability to escalate to other teams and summarise any problems to them
- Assisting Team Lead with any projects that are required in terms of task items/updating monitoring or proactive measures
- Ability to work shifts

The profile of the people we are looking for is:

- Minimum 2:1 Bachelor's Degree in Mathematics, Physics, Computer Science or any other scientific/engineering discipline
- Ability to learn new programming languages and financial concepts quickly, logical thinkers and problem solvers
- Capable of working both independently and within a team
- Excellent client facing skills
- Prior experience of working in Capital Markets/Investment Banking is a plus but not essential
- Prior experience of working as part of an Application Support Team
- Experience of Linux is desirable but not essential

Benefits:

In addition to highly competitive salaries we offer the following:

- Accelerated career progression /training and development plan

- Company pension plan
- Company bonus scheme
- Increasing holiday entitlement

If you would like to be considered, please send your CV with a cover letter to careers@aquaq.co.uk.